FIELD TECH HELP

Technical videos allow your technicians access to up-to-date training on new and existing products which can be accessed from anywhere at any time.

- · Variable Speed
- Motors
- Air Handlers
- Furnaces
- Communicating Controls
- Outdoor Products
- CDA
- Ductless



LEARNING PATHS

Over 30 Learning Paths are available to you and your employees for several different roles within your company.

- Install Technician
- Service Technician
- Sales
- · Customer Service
- Marketing
- Management
- Business Development
- NATE
- Core Principles of HVAC



ELEARNING

Over 200 eLearning courses are available to you and your employees for new and existing products, programs and the basics of HVAC.

- Virtual Tyler Plant Tour
- · Variable Speed
- · Obituary of a Compressor
- Brazing
- Zoning
- · Refrigerant Diagnostics
- HVAC Basics
- Dealer Diagnostics
- · Product Overviews



PODCASTS

Podcast episodes are easy to access from anywhere at any time. Click and play from our newsletters or from the LMS.

- HVAC: A Conceptual Understanding
- The New Ameristar
- · HVAC: System Options
- Technology Story
- Variable Speed
- LCU 3-5 Ton Comparison
- Digital Topics
- S-Series Furnace



MANAGER ACCESS

Create an environment of learning with employees by becoming a manager on the LMS. Invest time discussing their development regularly throughout the year. Email the Learning Resources team to be set up.

- Assign courses and learning paths
- · Create learning paths
- · Run learning reports
- · Track completions
- · Receive notifications



Improved Customer Experience | Increased Sales & Reduced Costs | Better Trained Technicians

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FIELD TECH HELP



LEARNING PATHS



ELEARNING



PODCASTS



MANAGER ACCESS



HOW TO LOGIN AND ACCESS LEARNING

ASDealerNet

- ASDealerNet → Training Center →
 American Standard LMS Single Sign On
- View catalog by clicking eLearning Course Catalog

Direct Login

- www.amstdlearningresources.com
- Username = ASDealerNet Username
- Password = welcome
- For Login help, email: learningresources@tranetechnologies.com

Field Tech Help Videos available without a login:

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